

Cultural Diversity & Ethics

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Interpreter Svcs/Clinical Documentation/Integrity Svcs



- Our behaviors are guided by the following principles



- All patients, employees, physicians and visitors deserve to be treated with dignity, respect and courteousness
- We fairly and accurately represent ourselves and our capabilities



- We provide services to meet the identified needs of our patients and constantly seek to avoid the provision of services which are unnecessary
- We adhere to a uniform standard of care throughout the organization



- Functions as an advisory capacity
- Offers a confidential forum for anyone facing difficult medical choices or conflicts based on differences in values
- Assists patients and caregivers in making the most appropriate decisions.



Examples of Ethical Dilemmas

- End of life decisions
- Pain control
- Confidentiality
- Conflicts with healthcare providers
- Organ donation



- Ethics committee chairperson
- Chief medical officer
- Medical staff office- extension 1083
- Consult your department director



BILH Speak Up Hotline



Beth Israel Lahey Health

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Responsibility and integrity are foundations of Beth Israel Lahey Health. Thank you for reporting instances when you believe violations of policies, standards or our culture of respect have occurred as well as asking for guidance related to policies and procedure and providing positive suggestions and stories.

